

ISDN 10/20/30



Digital phone lines for businesses with a PABX phone system

- ✓ Scalable phone line solution
- ✓ Proven and robust technology
- ✓ Delivered on Australia's biggest network
- ✓ Direct In-Dial Range (100 numbers) - allows every staff member to have their own number
- ✓ Digital call quality
- ✓ Compatible with a wide range of digital PABX's
- ✓ Hunt Groups - finds the first available person
- ✓ Calling Number Display - show either the direct extension number or a main number
- ✓ Extension level billing - know how much each person uses the phone

Local Number Portability (LNP)

Allows you to move or 'port' your in-dial telephone numbers to us, with no need to change your contact numbers if you are changing carrier.

Direct In-Dial (DID)

Optimise the efficiency of your voice network by allocating number ranges across your ISDN.

Calling Number Display – Outgoing & Incoming

Display your number to called parties so they can identify you and identify callers by their telephone number.

Call Barring

Control your costs by restricting access to expensive call types.

Temporary Call Redirection

Manage the handling of incoming calls during planned outages or short term relocations.

Relocation Diversion

Keep your telephone numbers when you relocate.

Number Only Diversion

Advertise local numbers in locations where you have no offices, and redirect calls to your main offices.

Plans & Pricing

Please contact us for a customised pricing plan that suits your calling patterns and business requirements. We will happily provide a free Telecommunications Analysis of your current usage and calling patterns and tailor our services to give you our quality service with our competitive pricing. To view our standard level pricing please view our Business Phone Plans page.

Got any Questions?

☎ **1300 04 6464**

✉ **enquiries@ohmi.com.au**

💻 **www.ohmi.com.au**



Hunt Groups

Ensure that your incoming calls are distributed efficiently.

Extension Level Billing

Manage your call costs extension by extension.

Directory and Emergency Services Listings

A basic White Pages directory listing for each of your ISDN service number, unless you have specified for your service to be a Silent Line. A single 'main number' will be listed for each ISDN service. All service numbers and address details are also forwarded to the Integrated Public Number Database used by Emergency Services, in accordance with ACA regulations.

Malicious Call Tracing

A Malicious Call Trace feature allows you to activate an alarm signal to the exchange during an unwelcome call. The Telstra exchange records details of the unwelcome call, including a party number, and Optus can arrange for a letter to be sent to the originator of the unwelcome call or initiate further action.

PABX And Modem Interworking

ISDN10/20/30 will interwork with PABXs complying to the TS038 (ETSI) and TS014 (Australian) ISDN DSS1 signalling protocols. ISDN can also be used for modem calls.

Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. Total minimum commitment over 24 months is \$7320 Inc GST (10 Channels), \$14,520 Inc GST (20 Channels), \$21,096 Inc GST (30 Channels) 2. Offer only available to customers who take up full service fixed line (including long distance and calls to mobile services). All Fixed wire service are covered by the Customer Service Guarantee Standard. Please refer to our Customer Service Guarantee Policy for details on the CSG Standard. 3. Plan is available to both PSTN and IDSN fixed wire services. If you are choosing this plan for our standard Business PSTN Analogue service, the monthly access Inc GST per month is \$34.95. Minimum Cost over 24 months on this product is \$838.80 Inc GST(Standard Business PSTN Analogue product delivery). Please refer to our Standard Form of Agreement for terms of use on fixed wire products. 4. Top ten per minute rates and call caps apply only to calls terminating on a fixed line service in the international countries. Different rates apply for calls terminating on an overseas mobile service in those countries 5. Price of capped calls fixed at applicable rate until cap duration is reached after which calls revert to standard per minute rate 6. Cancellation of direct debit may result in loss of any chosen bonus option from the date of cancellation 7. Early Termination fee applies. Termination within the initial 24 month term will result in a termination fee being charged, calculated as your minimum monthly cost x months remaining in your term. 8. Dishonoured direct debit payments may incur a charge.

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