

# ADSL2+ Business Broadband



## Business Grade Reliability on Australia's Biggest Network

- ✓ Australia's biggest ADSL2+ network
- ✓ Static IP Address for Networking
- ✓ Uptime Guarantee of 99.3%
- ✓ Service Level Agreements (SLAs)
- ✓ FREE Upgrade to Higher Plan Anytime
- ✓ Pre-Configured Modem/Router
- ✓ Australia based technical support team
- ✓ 10 email addresses
- ✓ Monitor your data usage online



### SLAs with Guarantees and Refunds

We're confident of delivering Business Grade performance that won't let you down, but if for some reason we don't live up to it, we refund money back into your pocket. Guaranteed.

### Choose how much data you want.

Just select how much data you need over a month dependent on how often you use the internet and how much data you download.

### Choose to be slowed down or charged extra.

If you want the peace of mind of a fixed price each month then simply choose to be slowed down once you reach your data limit. Or just pay for how many extra GBs you use.

### A Network with Stability & Service

Our network has been designed specifically for businesses, is un-contended and managed in real time. Our Australian based Helpdesk support team are all engineers in their own right so should you ever have questions about your Internet service, they will be able to help quickly and knowledgeably.

## Choose Your Plan

Monthly Plans	2GB	25GB	50GB	100GB	150GB	200GB	300GB
<b>ADSL2+ Broadband</b>	\$60.95	\$75.95	\$90.95	\$100.95	\$110.95	\$115.95	\$139.95

Choose from shaped or unshaped plan – If unshaped, excess is charged at \$5.50 per GB

## Choose Your Modem / Router

Modems	NB6	NB6+4	NB6+4WN	NB9WMAXX
				
Wireless	No	No	Yes	Yes
Cable Ports	1	4	4	4
Price	\$102.30	\$133.10	\$171.60	\$292.20

All prices quoted above Inc GST.

## Got any Questions?

 **1300 04 6464**

 **enquiries@ohmi.com.au**

 **www.ohmi.com.au**



# Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.

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## One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



## Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



## Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



## A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

## Things You Should Know

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1. Business Broadband Minimum commitment inc GST - \$731.40 (2GB), \$911.40 (25GB), \$1,091.40 (50GB), \$ 1,211.40 (100GB), \$1,331.40 (150GB) , \$1,391.40 (200GB) , \$1,679.40 (300GB) 2. Early Termination Fee applies and is equal to minimum monthly spend x months remaining in contract. 3. Not available to all customers in all areas. "Fast" broadband will deliver speeds of up to 1500Kbps at selected exchanges where ADSL1 is available. "Fastest" broadband will deliver speeds of up to 20Mbps at selected exchanges where ADSL2+ is available and up to 8Mbps/384kbps in all remaining ADSL-enabled exchanges. Business broadband will deliver speeds of up to 20Mbps at selected exchanges where ADSL2+ is available and up to 8Mbps/384kbps in all remaining ADSL-enabled exchanges. 4. DSL Speeds are theoretical maximum speeds based on Telstra tests. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises interference, traffic and hardware and software. About 70% of members on the 8Mbps plan can access speeds around 6Mbps or more. About 50% of members on the 20Mbps plan can access speeds around 10Mbps or more. Some existing members may need to purchase a new modem to achieve speeds in excess of 8Mbps. 5. Once you have reached your usage allowance, the speed of your service will slow to 256kbps. 6. Usage means monthly download data transfer. 1 Gigabyte = 1000 Megabytes. 7. Excess data used will be charged at \$5.50 per GB inc GST in 1 Megabyte Increments. 8. Static IP address guaranteed provided with service as well as included free dial up hours 9. Network Uptime guarantee of 99.3%. Rebate calculated as 1 day of service access fee credited for each hour of Network downtime over and above the guaranteed level. Network downtime does not include faults in the underlying telephony service from the exchange to the customer premises or any faults in the customers own network. Rebate must be claimed using our Standard Rebate Application Form within 3 months. Rebate will be applied as a credit against your bill. 10. Acceptable Usage Policy Applies.

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